

Early Help Services for Children, Young People and their Families.

Find out what help is available and how to get the help you want.



A guide for families

Supporting the
Right Children
in the Right Place
at the Right Time
for as Long as its
needed



Walsall Council



What is Early Help?

At times we all need some extra help, Early Help in Walsall can support you with this.

Getting the right help as soon as any difficulties start is very important, don't wait until things get worse.

Help can come from a range of services and organisations who will work together to support you and your family.

Why may I need some extra help and support?

You may be worried about someone in your family, your children or yourself because of arguments, debt, health, drugs or alcohol.

How can I get Help? Walsall's Early Help Offer

You can speak to a teacher within your child's school, the health visitor, school nurse, GP or a support worker that you may know. In each locality across Walsall there are Early Help Hub where a number of services are based and where someone is always there to help and advise you.

Alternatively for more information about Walsall Early Help Hub please contact:

Early Help Hub

Civic Centre, 2nd Floor
Darwall Street
Walsall,
WS1 1TP

Tel : 0300 5552866 option 1

Email: walsalfis@walsall.gov.uk



What sort of help could I get?

There is a range of help and support available to you and your family, such as:

Advice

- Housing advice
- Benefit advice
- Employment advice
- Higher education advice
- Relationship advice
- Domestic abuse advice
- Debt advice

Health Support & Advice

You can get Early Help support

- from a Midwife
- from a Health Visitor
- from School Nurse
- Drop in sessions at your Local Early Help Hub

Education Support & Advice

- To get your child/ren into school
- If your child/ren are at risk of being excluded by school
- If your child/ren have Special Education Needs

Children, Young People & Family Support Advice

- Stay & Play sessions
- Advice around your toddlers
- Support to understand your child's behaviour and how to help
- Support to access Targeted Youth Work
- Parenting course's that you can join
- Free early learning for 2,3 & 4 Years

Can I get more dedicated help and support if I need it?

The Early Help Service within Walsall Council can provide you and your family with a range of dedicated support, this is often agreed following an Early Help Assessment being completed with you and your family. We will listen to you and talk through the help you need.

We may have to speak to others, with your permission so that we can all fully understand and make sure the right help is provided, we will agree a plan so we all know what you want to achieve and how together we are going to support you and your family to achieve this.

You don't have to have an assessment, the decision is up to you but this would help us to get the right help at the right time.

Aims of Early Help

The aim of the Early Help support is to help you and your family to be confident and able to solve any problems should they occur in the future. We will always be available to give you any further advice and support if you want to talk something through.

When we visit you and your family we will...

- Take time to get to know you
- Be honest and tell you what we are concerned about
- Take time to build relationships with you and your family
- Provide you with helpful information and signpost you to services
- Help you feel equipped to get the support you need
- Share reports and plans at every point, and provide you and your family with an opportunity to shape it



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