



FREQUENTLY ASKED QUESTIONS

What time does school start?

- Reception children should arrive at 8:40am
- Nursery children should arrive at 8:45am (morning session) or 12:30pm (afternoon session)

What time does school finish?

- Reception children finish at 3:15pm
- Nursery children finish at 11:45am (morning session) or 3:30pm (afternoon session)

Do children wear uniform?

- Yes all children wear school uniform
- Details of the uniform can be found in the “Our School” PowerPoint

Do I need to buy special name tags for my child's uniform?

- No you do not need to buy name tags but please ensure ALL items are named, including uniform, shoes, PE kit, pumps and lunchboxes

Can children bring a drink and snack to school?

- Children will be provided with a piece of fruit and milk/water at snack time
- Children can bring in a bottle of water to drink during the day (no squash or fizzy pop please)
- Children can bring in fruit/vegetable pieces for snack time if they wish

What can children eat at lunchtime?

- All children in Reception are provided with a hot meal at no cost (menus can be found on the school website)
- Children in Reception may bring in a packed lunch if they prefer
- Please note we do not allow nuts in school due to allergies

What if my child has an allergy?

- Please ensure you notify school of any allergies your child has and a care plan will be completed where applicable
- We are able to cater for most allergies at lunchtimes if our kitchen staff are made aware in advance
- Please contact the school on **0121 366 6183** and make an appointment to discuss your child's allergy with a member of staff

What if my child has a specific need?

- Please ensure you notify school of any specific needs your child has in advance of them starting at our school
- Please contact the school on **0121 366 6183** and make an appointment to discuss your child's specific need with a member of staff
- We will need to discuss your child's needs and work with you in order for us to put relevant measures in place where we can

Do the children do PE?

- Yes all children take part in PE sessions every week
- Details of the PE kit required can be found in the “Our School” power point

Do the children go swimming?

- Reception children do not swim to start with. We will notify parents when children will start to swim later on in the school year
- Nursery children can book weekly swimming lessons through the Early Years Centre

What special events do the children take part in?

- During the year children will take part in a wide range of events such as:

Christmas Performance

Easter Bonnet Parade

Dance Festival

Charity Events

Sports Day

Off Site Visits

What if I need to speak to my child's teacher?

- Please email or ring the school office and a message can be passed onto the relevant member of staff (for example if someone different is collecting your child)
- If you wish to make an appointment to have a more detailed conversation with your child's class teacher please email or ring the school office and an appointment can be made at a mutually convenient time
- postbox@pheasey.org.uk 0121 366 6183

Do you have before and after school provision?

- We offer before school care from 7:30am – 8:40am and after school care from 3:15pm – 6:00pm
- If you wish to access any of these provisions or would like more information, please contact the Early Years Centre on 0121 366 7639 or email: early-years@pheasey.org.uk

What do I do if my child is unwell and isn't able to attend school?

- Please contact the school on 0121 366 6183 and leave a message (available 24hrs a day) stating your child's name, class and reason for non attendance
- Please contact the school before 9:00am on your child's first day of absence
- Please contact the school on each morning of your child's absence

What do I do if my child has prescribed medicine from the GP?

- Trained office staff can administer medicine prescribed by a GP if it needs to be taken 4 times per day
- One dose can be administered in school
- Medication must be brought to the school office every morning and collected at the end of the day
- Please contact the school on 0121 366 6183 to discuss your child's medicine with a member of staff

What do I do if my child has prescribed medicine from the GP?

- If your child requires an inhaler or adrenaline auto-injector this should be kept at the school office at all times
- If your child requires medication at a set time every day this should be kept in the school office
- Please contact the school on 0121 366 6183 to discuss your child's medicine with a member of staff

What do I do if my child has a medical appointment during school time?

- Please send your child's appointment card/letter in with your child and we will photocopy it and send it home again or email an image of the appointment card/letter to postbox@pheasey.org.uk prior to the day of the appointment
- Your child can be collected from the School Office prior to their appointment time

What if I my question has not been answered?

- If you have any other questions, please email us and one of the Early Years Team or School Office Team will get back to you

postbox@pheasey.org.uk